THE TRAIL’S END APP
Available in the Apple and Google Play Store
Text APP to 62771 to download.

Required to register:
Council:_________________ District:_________________ Unit:__________

1. Sign In or Register an Account
   • Use your account from last year!
   • If you need to change your unit, go to Settings from the side menu.
   Select “Change Unit.”

2. Start Selling!
   • Record ALL sales in the app - Online Direct, Storefront, Wagon/Take Order.

Multiple Scouts?
   • Each Scout must have their own registered account, even siblings.
   • The same email can be used for multiple accounts.
   • Toggle between accounts within the app by clicking the Scout name dropdown at the top of the screen.

ACCEP廷ING CREDIT CARDS
Every Scout can accept debit and credit cards for free. While not required, Square readers are compatible and can be purchased at Amazon.com or most big box retailers.

Manual Entry (no reader) - Type in the customer’s card information.

Magstripe Reader (Android) - Swipe reader plugs into headphone jack.

Lightning Reader (Apple) - Swipe reader plugs into lightning jack.


*Screenshots subject to change

TE REWARDS: SET A GOAL, CLAIM GIFT CARD

1. Set Goal: Scroll up or down and tap to select prizes at different levels or manually enter your goal.

2. Track Progress: Check how close you are to reaching the next rewards level in the app.

3. Claim Gift Card: Once your leader submits the unit’s Rewards order and you have a gift card amount available, tap the claim button to get your Amazon.com claim code.

HAVE QUESTIONS? GET ANSWERS.
   • Email support@trails-end.com
   • Visit the Support Portal of FAQs at support.trails-end.com
   • Get peer support 24/7 in the Scout Parents Community
   www.facebook.com/groups/TEScoutParents/
ONLINE DIRECT: SHIP TO CUSTOMER

Tip: Click Share to text the cart to the customer to complete the purchase on their phone.

Tip: There are two ways to sell online products - directly through the app, or share your link with friends and family. Order ships directly to the customer.

RECORD A WAGON SALE

Tip: Marking an item as “Undelivered” means you plan to return with product later. Don’t forget to update the status when delivered!

SIGN UP FOR A STOREFRONT SHIFT

Tip: Storefront site and shift availability is managed by your unit leader. Reach out to them if you believe information is missing or incorrect.

ISSUE A REFUND

Available SAME DAY only for Scouts.

Tip: You can also edit customer information and re-send a receipt from this screen.

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